# IE 477/478 Systems Design: Analysis and Synthesis Second Week: Essentials

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Course Coordinators

#### Yeşim Gülseren

University-Industry Collaboration Student Projects Coordinator

Yunus Emre Çakır, Kaan Çakıroğlu, Aslı Eroğlu Teaching Assistants

22 September 2023



#### Course mission

### System view

Factories, banks, restaurants, online shopping sites, airlines,

- divide into parts: inventories, production lines, manpower, orders, customers
- study parts and their interrelations:
   correlated demand, pull, push, precedence, starvation, wip, loss sales, risks
- synthesize: demand forecasts, basestock levels, production schedules, maintenance

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### Capstone



Build a path/gate to solutions of problems

- Cornerstones: IE 303, IE 325 (modeling, optimization)
- Keystone: IE 375 (resource allocation of all kinds)
- Capstone: IE 477/478 (analysis and synthesis)

The whole is more than the sum of its parts.

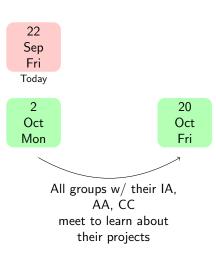
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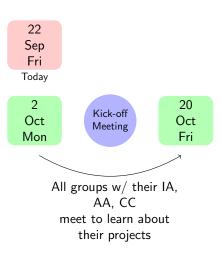
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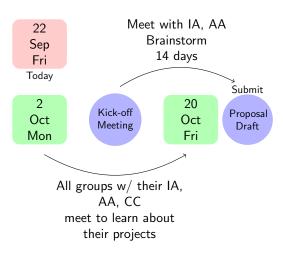
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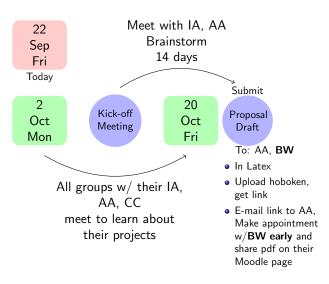
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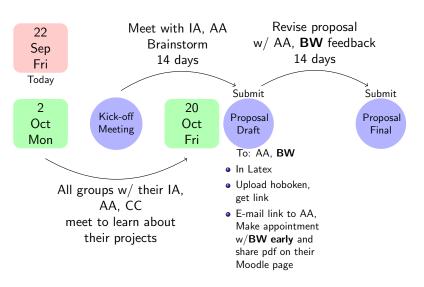
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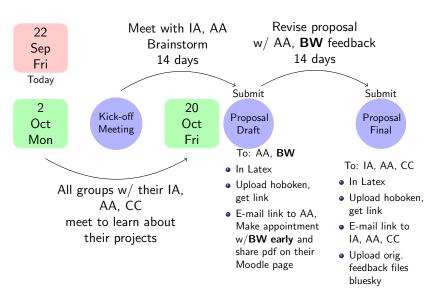


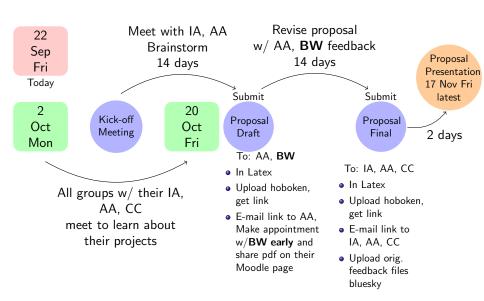


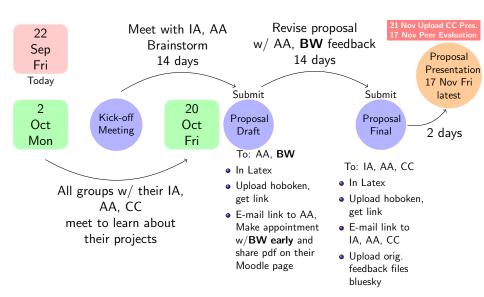


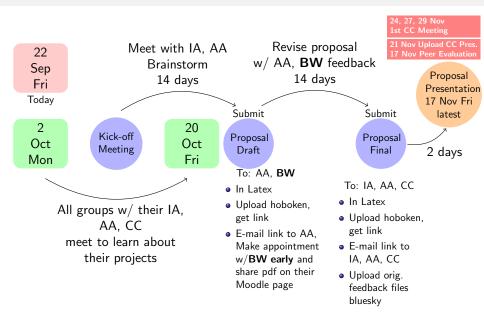












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- Agreeable by IA, AA, CC, the group
  - meet regularly with IA and AA
  - keep minutes of the meeting:
    - what are new actions to be taken?
    - who is responsible for each task?
    - use project management system on bluesky

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  - distributions (Bernoulli, binomial, Poisson, exponential, gamma, Normal)
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  - Poisson process, queueing systems, Markov chains
  - inventory models, EOQ, (S,s)-policy, basestock policy, safety stock
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- Critical thinking
  - can the real problem be different than what company described?
  - where are the bottlenecks?
  - can there be a solution approach better than what IA, AA, CC may suggest?
  - are the assumptions realistic?
  - are all of important constraints stated?
  - can you solve LP, MIP in acceptable time? do you need a heuristic?

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- solve and implement
- feedback from IA, AA, CC

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- project management system: mark progress, arrange meetings, record & share meeting notes
- do research
- peer evaluation

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advise on technical writing

advise for effective writing

semantic check

critical thinking

solve and implement

feedback from IA, AA, CC

 project management system: mark progress, arrange meetings, record & share meeting notes

do research

peer evaluation

always available accessible

punctual in passing messages

kind

We can dismiss CP if s/he does

CP:

### Roles and expectations, continued

Yeşim Gülseren University-Indusry Collaboration Student Projects Coordinator

- Seeking projects from companies
- Communication with industrial advisors
- Overseeing project budgets and ensuring their proper use
- Enforcement of non-disclosure agreements
- Organizing course seminars (e.g., project management, teamwork)
- Approval of legitimate project budget spending requests
- Mentoring students on patent appllications and entrepreneurship
- Guidance for students to apply for TUBITAK student grants
- Support for project fair organization
- Career advise for students after graduation

Model

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- contains major constraints, factors, interactions, tradeoffs

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### Benchmarking

- performance measure
  - fill ratecost/profit
  - multiple?
- compare proposed
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- how?
  - simulation?
  - pilot study

2nd CC meeting on 8 Jan 2024

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- should be finished by 31 March 2024
- April: pilot study
- May 1st Week: DELIVERY

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## Implementation

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- May 1st Week: **DELIVERY**

Rest of May: reports, CC meetings, fair

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- before writing proposal report go to course homepage and read
  - IE 477 General Tips on Writing Reports (1 page)
  - IE 477 Suggested Contents for Proposal Report (3 pages)

For the upcoming reports (first progress report in fall, second progress, final, and booklet reports in spring) go to Information on Reports page.

### **Teamwork**

- be professional, respectful, responsible
- CCs will check each member's contribution with questions during CC meetings.
- meet AA and IA regularly.
  - Meeting with each once a week is ideal
  - Use project management system
    - Send iCal invitations for new meetings
    - Before: write agenda, share it, ask invitees for additions of new agenda items
    - After: write minutes, share them, invite for additions and corrections
  - Before meetings come up with well-thought questions
  - Be ready to answer what/how/why/when questions about your work

### **Teamwork**

- be professional, respectful, responsible
- CCs will check each member's contribution with questions during CC meetings.
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  - Always take notes on
    - new actions to be taken
    - who will be in charge?
    - · when are they scheduled to be finished
  - Write meeting minutes
  - At the beginning of each meeting, go over the previous meeting minutes.
     Check if the project progresses as it was planned.

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- do not forget to fill the peer evaluation forms. If you fail, then your grade will be lower

### Data

- anticipate what you may need and how to use it before asking for it
  - plan ahead your analyses
  - do not ask for more than you need
  - ... cut waiting time
  - ... spare their patience / efforts for the unexpected in future
- often come late
- can be incomplete and inaccurate
- always have plan B. Perhaps simulate data
- we will not accept "lack of data, poor data quality, etc." as an excuse for an "empty" report.
- no-disclosure agreements (NDA) take time to process:
  - finalize agreement content (Yeşim Hanım)
  - sign in person
  - send to company in mail (not enough to email scanned copies)
  - company signs at its own time of convenience can take long time on its own.

Start right after kick-off meeting.

# **PROJECTS**

Received 26 projects.

Rank them.

Submit preferences by 17:30 today.

# **Projects**

- Arçelik (6), Eti (2), Unilever (2), Brisa(1), Erkunt (1), Meteksan (1), Solvoyo (1), Supply Chain Wizards (1), Tepe Betopan (1), Türk Traktör (1)
  - Inventory management
  - Production planning
  - Scheduling
  - Forecasting
  - Process improvement
  - Revenue management (ARPKM how to reduce complexity in design and supply chain, the latter is about reducing product variety)
  - Maintenance
- New companies
  - Nesco / Ankara
    - produces tea extracts
    - run by a former Bilkenter
    - stock optimization
  - Buluttan Weather Intelligence / İstanbul
    - mine weather data for actionable information for farming, sport events
    - run by former Bilkenters
    - data science project

# Projects continued

- New companies continueed
  - Nestle, İstanbul
    - food sector
    - replenishment, cleaning, and maintenance activities planning with heavy dependence on demand forecasting.
    - stations are scattered around, remote data collected regularly and stored in databases
    - effective use of limited number of teams
  - Turkish Technologies, İstanbul
    - Three projects (one will be accepted)
    - Scheduling
    - Forecasting abundant data working along side with data analytics group
  - Ata Teknoloji, Istanbul (Burger King)
    - Two projects (one will be accepted)
    - Manpower planning, forecasting, inventory planning
  - Emeklilik Gözetim Merkezi, İstanbul
    - Supports BES and BEFAS with new policies and projects to increase the participation in private pension system
    - Measure the financial performance and risks associate with various BES funds
    - Enhance default BES fund portfolio for individuals participating private pension
    - Financial engineering, investment analysis, forecasting