

IE 477/478 Systems Design: Analysis and Synthesis

Second Week: Essentials

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Course Coordinators

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University-Industry Collaboration
Student Projects Coordinator

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Teaching Assistants

25 September 2024



System view

Factories, banks, restaurants, online shopping sites, airlines,

- *divide into parts:*
inventories, production lines, manpower, orders, customers
- *study parts and their interrelations:*
correlated demand, pull, push, precedence, starvation, wip, loss sales, risks
- *synthesize:*
demand forecasts, basestock levels, production schedules, maintenance

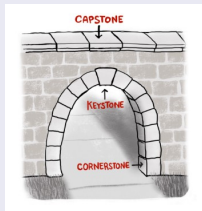
Course mission

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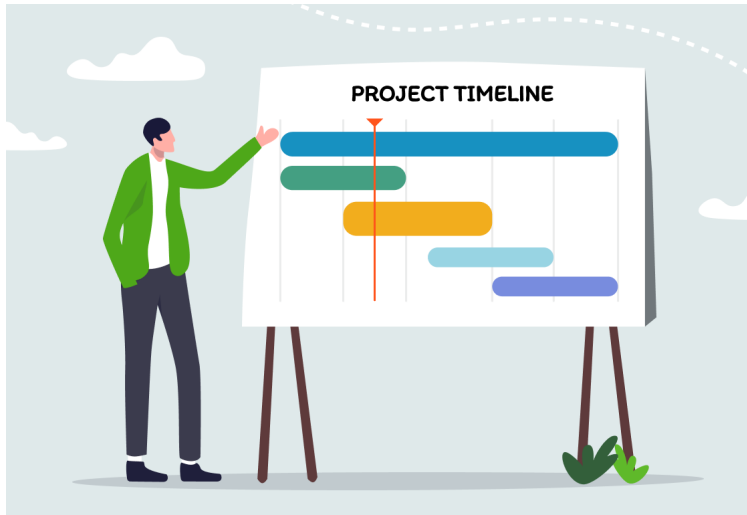
Capstone



Build a path/gate to solutions of problems

- Cornerstones: IE 303, IE 325 (modeling, optimization)
- Keystone: IE 375 (resource allocation of all kinds)
- Capstone: IE 477/478 (analysis and synthesis)

The whole is more than the sum of its parts.



Timeline

25
Sep
Wed
Today

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25
Sep
Wed
Today

2
Oct
Wed


22
Oct
Tue

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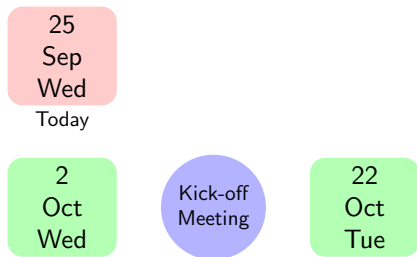
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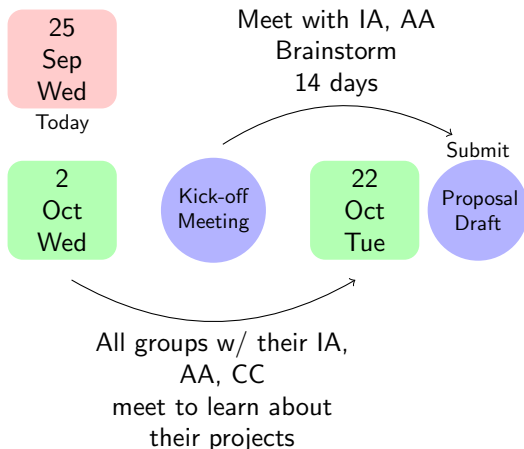
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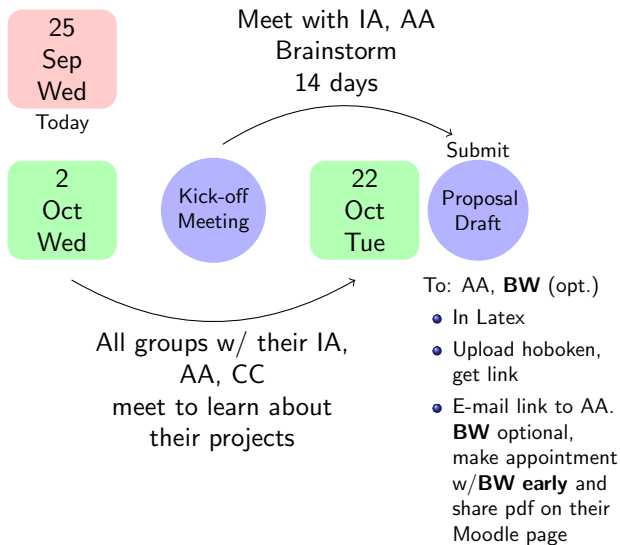


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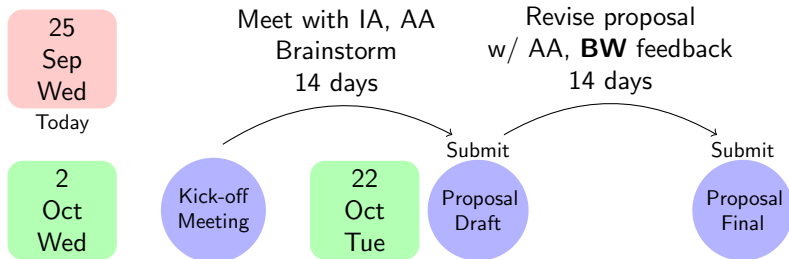
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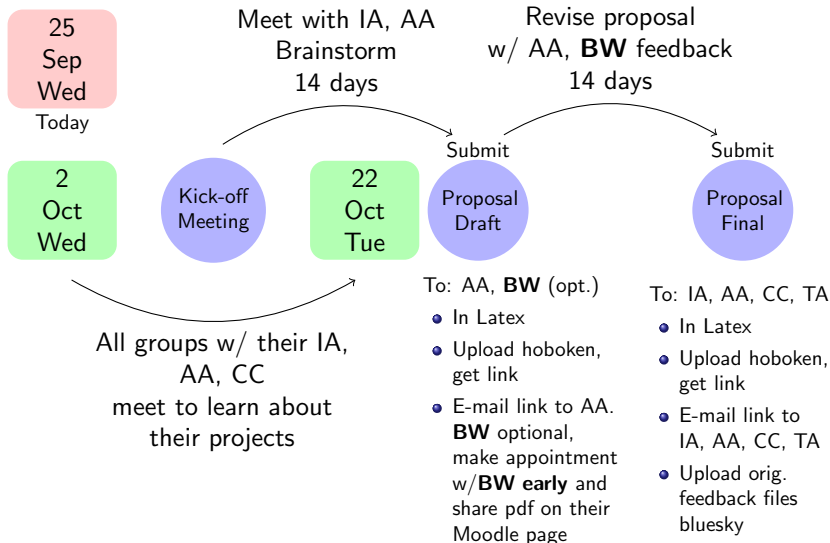
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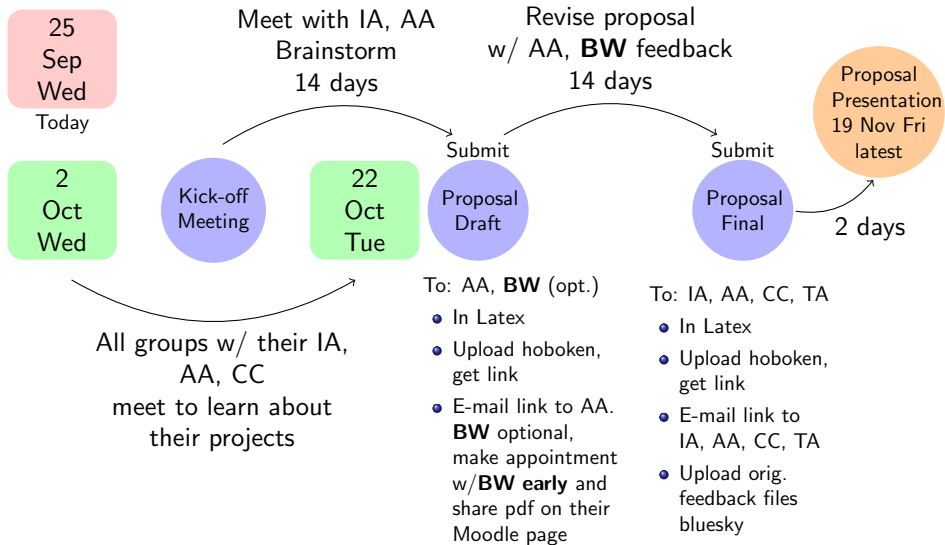
To: AA, **BW** (opt.)

- In Latex
- Upload hoboken, get link
- E-mail link to AA. **BW** optional, make appointment w/**BW** early and share pdf on their Moodle page

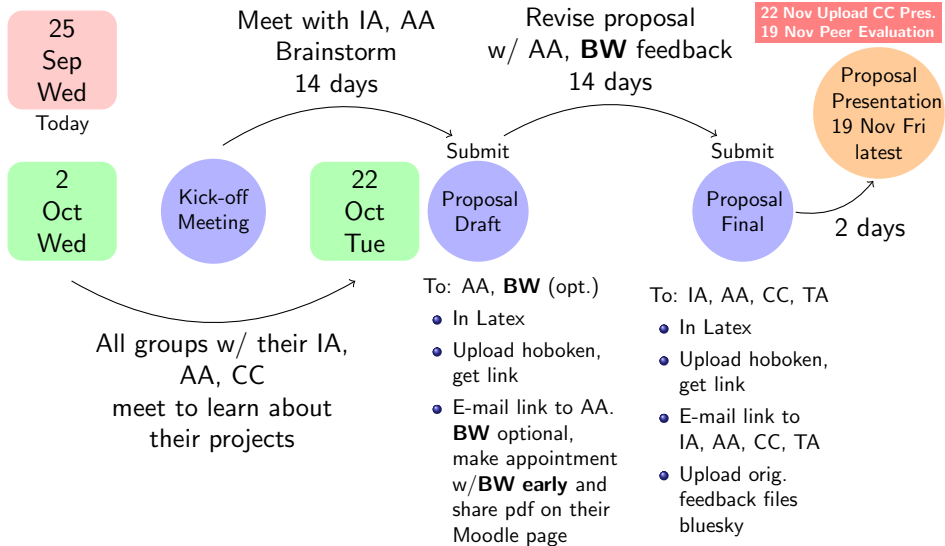
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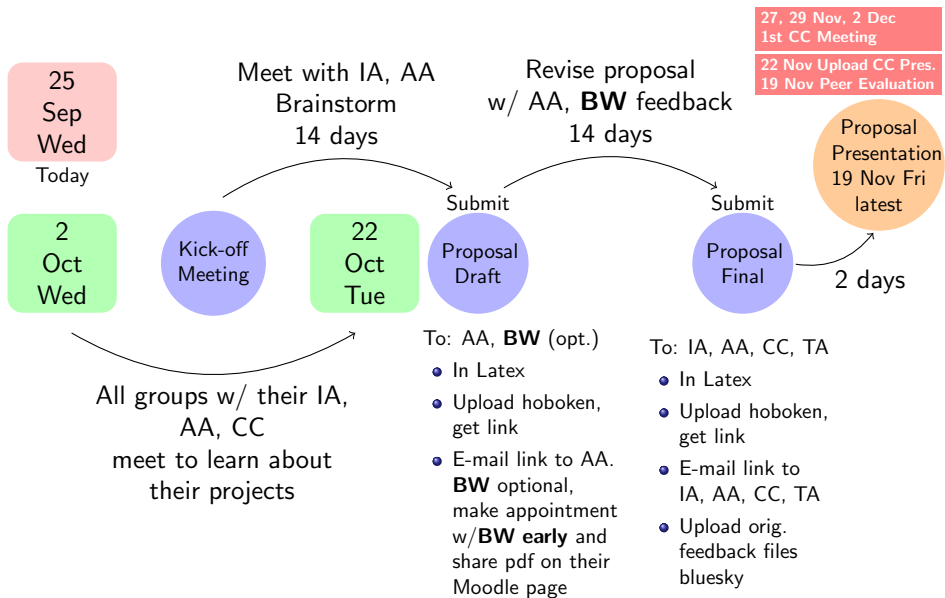
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PROJECT PROPOSAL



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- Deliverables
decision support system, user interface, in Python, R, etc., user guide

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 - timetable for when to start and finish
 - who are responsible for each work package
 - use built-in Gantt chart of **project management system** on bluesky

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 - use built-in Gantt chart of **project management system** on bluesky
- Agreeable by IA, AA, CC, the group
 - meet regularly with IA and AA
 - keep minutes of the meeting:
 - what are new actions to be taken?
 - who is responsible for each task?
 - use **project management system** on bluesky

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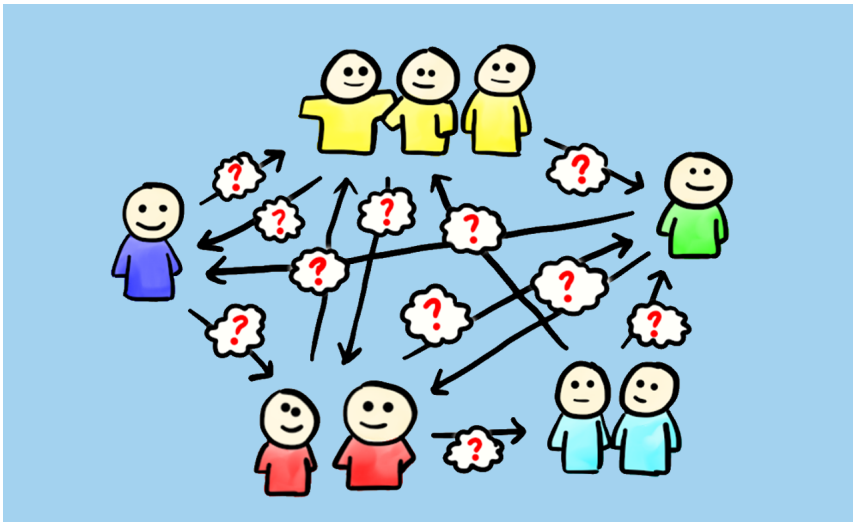
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- Consult the **general references** on course page.
- Refresh your "old" course materials
 - distributions (Bernoulli, binomial, Poisson, exponential, gamma, Normal)
 - Poisson process, queueing systems, Markov chains
 - modeling, LP, production planning, scheduling,
 - inventory models, EOQ, (S,s) -policy, basestock policy, safety stock
 - forecasting, (exponentially weighted) moving average, Holt, Holt-Winters

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- Critical thinking
 - can the real problem be different than what company described?
 - where are the bottlenecks?
 - can there be a solution approach better than what IA, AA, CC may suggest?
 - are the assumptions realistic?
 - are all of important constraints stated?
 - can you solve LP, MIP in acceptable time? do you need a heuristic?



?? Roles and Expectations ??

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- CP:
- always available accessible
 - punctual in passing messages
 - kind

We can dismiss CP if s/he does

Roles and expectations, continued

Yeşim Gülseren
University-Industry Collaboration
Student Projects Coordinator

- Seeking projects from companies
- Communication with industrial advisors
- Overseeing project budgets and ensuring their proper use
- Enforcement of non-disclosure agreements
- Organizing course seminars (e.g., project management, teamwork)
- Approval of legitimate project budget spending requests
- Mentoring students on patent applications and entrepreneurship
- Guidance for students to apply for TUBITAK student grants
- Support for project fair organization
- Career advise for students after graduation



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 - simulate model 100 times
 - plot 101 series
 - are they alike?

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- performance measure
 - fill rate
 - cost/profit
 - multiple?
- compare proposed & current system
- how? simulation? pilot study

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- should be finished by **31 March 2025**

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- compare proposed & current system
- how? simulation? pilot study

Implementation

- Use **open source tools** (CPLEX, Gurobi unaffordable)
- should be finished by **31 March 2025**
- April: pilot study

Expectations

Model

- abstraction of reality
- contains major constraints, factors, interactions, tradeoffs
- *All models are wrong, but some are useful* (G. Box)

More available on course page
Verification and Validation

**Fall semester:
get ready for 2nd
CC meeting on
9-10 Jan 2025**

Verification \equiv Internal Validation

- is model doing the correct thing when inputs take
 - usual values?
 - extreme values?
- change RHS in LP. Did soln change in correct direction?
- change demand SD. Did reorder point move in correct direction?
- make data up!
- double M/C number. Can you solve in 30 mins?
- if LP infeasible? Add and report excess resource variable instead? Find bottlenecks.

(External) Validation

- does model fed with real inputs produce outputs similar to real?
- MIP for production planning:
 - feed company forecasts
 - did you get similar plans?
 - obs. & pred. fill rates similar?
 - large differences? overlooked constraint?
- forecast demand
 - simulate model 100 times
 - plot 101 series
 - are they alike?
 - or fit model to simulated series
 - are new & orig. params alike?

Benchmarking

- performance measure
 - fill rate
 - cost/profit
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- May 1st Week: **DELIVERY**

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 - May 1st Week: DELIVERY
- Rest of May: reports,
CC meetings, fair**

Expectations

By the end of Fall semester, we expect to see a solution method

- **scalable to the actual size** of the problem faced
 - scalable in input size
 - number of products
 - number of machines
 - number of planning periods, etc.
 - scalable in running time
 - < 30 minutes for what-if analysis
 - < over-night for weekly planning
 - < a day for monthly planning
 - check the requirements with the IA.
- implemetable using only **open source tools**
 - companies cannot afford, e.g., CPLEX, Gurobi
 - academic / student licenses are not allowed in the final product
- gone through **well documented verification process**

The details must be in the **first progress report due 24 Dec 2024**. Should be presented in **9-10 Jan 2025 CC meetings** (video ready on Jan 3rd, 2025).



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- before writing proposal report go to course homepage and read
 - [IE 477 – General Tips on Writing Reports](#) (1 page)
 - [IE 477 – Suggested Contents for Proposal Report](#) (3 pages)

For the upcoming reports (first progress report in fall, second progress, final, and booklet reports in spring) go to [Information on Reports](#) page.



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 - **Proposal presentation**: problem definition, literature review, formulation
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- Read online
 - **General Tips on Presentations and Meetings**
 - **Information on Preparing Presentation Video**



Follow the [roadmap](#) on course page

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Check if the project progresses as it was planned.
- do not forget to fill the peer evaluation forms. If you fail, then your grade will be lower.



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- “lack of data, poor data quality, etc.” unacceptable excuse for no work
- no-disclosure agreements (NDA) take time to process:
 - finalize agreement content (Yeşim Hanım)
 - sign in person
 - send to company in mail (not enough to email scanned copies)
 - company signs at its own time of convenience – can take long time on its own.

Start right after kick-off meeting.

PROJECTS

Received 24 projects.

Rank them all with no ties.

Submit preferences by 17:30 today.

Projects

- Arçelik/Beko (3), Ata Teknoloji, Bakioğlu, Emeklilik Gözetim, EnerjiSA, Meteksan Savunma, Nesco, Nestle (2), Ortadoğu Rulman Sanayi, Supply Chain Wizards, Tepe Betopan, Tepe Mobilya, Unilever
 - Inventory management
 - Production planning
 - Route planning
 - Scheduling
 - Forecasting
 - Process improvement
- New companies
 - Epam Systems Turkey Yazılım Geliştirme Limited Şirketi / Ankara
 - help e-commerce clients increase their online sales
 - data science project
 - Hayat Finans / İstanbul
 - manpower scheduling, customer satisfaction
 - call center management
 - Memorial Sağlık Grubu / İstanbul
 - health care / hospital management
 - manpower planning, scheduling

Projects continued

- New companies continued
 - Nevzat Eczacı Deposu / Ankara
 - run by former Bilkenters
 - coordination of shipments between eight storage facilities
 - inventory management
 - İgşaş - İstanbul Gübre Sanayii A.Ş. / Kocaeli
 - fertilizer production
 - seven storage areas across Turkey
 - production and inventory planning
 - Pegasus Airlines / İstanbul
 - flight scheduling
 - Sports International / Ankara
 - marketing with data science
 - increase customer loyalty, reduce customer churn rate