

Distribution Logistics IE 479

Personal Information

- Instructor: Bahar Yetiş Kara
 - Office: EA-314
 - Tel: 3156
 - Email: <u>bkara@bilkent.edu.tr</u>
- Assistant: Gizem İkizler
 - Email: gizem.ikizler@bilkent.edu.tr
- Office hour: by appointment

Text Book

 Introduction to Logistics Systems Planning and Control, G. Ghiani, G. Laporte, R. Musmanno, Wiley, 2003, ISBN : 0-470-84917-7

Lecture notes are very crucial

Course Grading Policy- Tentative

| Midterm | 25% |
|----------------------------|---------------|
| Final | 30% |
| Article Presentation | 10% |
| Projects (3) | 25% (10,10,5) |
| Class Participation | 10% |

No FZ policy

Teams of 2-3

- Article Presentation
 - Interfaces articles
- Project 1 & 2 (20%, 10% each)
 - Realistic problems
 - Will sort the reports based on the objective function values
 - Report format is very important (Latex is highly suggested)
- Project3 (5%)
 - A Class project!

2024 Fall Calender

| | September 17 | Lecture 1 |
|---------|--------------|-----------|
| Week 1 | September 17 | Lecture 2 |
| VVEEK 1 | September 19 | Lecture 3 |
| | September 19 | Lecture 4 |

| | September 24 | Lecture 1 |
|--------|--------------|-----------|
| Week 2 | September 24 | Lecture 2 |
| week 2 | September 26 | Lecture 3 |
| | September 26 | Lecture 4 |

| Week 3 | October 1 | Lecture 1 |
|--------|-----------|-----------|
| | October 1 | Lecture 2 |
| Week 5 | October 3 | NO CLASS |
| | October 3 | NO CLASS |

| | October 8 | Lecture 1 |
|--------|------------|-----------|
| Week 4 | October 8 | Lecture 2 |
| WEEK 4 | October 10 | Lecture 3 |
| | October 10 | Lecture 4 |

| | October 15 | Lecture 1 |
|--------|------------|-----------|
| Week 5 | October 15 | Lecture 2 |
| Week 5 | October 17 | Lecture 3 |
| | October 17 | Lecture 4 |

| | October 22 | |
|--------|------------|-------------|
| Week 6 | October 22 | MIDTERM |
| Week 6 | October 24 | IVITUTERIVI |
| | October 24 | |

| Week 7 | October 29 | NO CLASS |
|--------|------------|-----------|
| | October 29 | NO CLASS |
| | October 31 | Lecture 3 |
| | October 31 | Lecture 4 |

| | November 5 | Lecture 1 |
|--------|------------|-----------|
| Week 8 | November 5 | Lecture 2 |
| | November 7 | Lecture 3 |

| | November 12 | Lecture 1 |
|--------|-------------|-----------|
| Week 9 | November 12 | Lecture 2 |
| | November 14 | Lecture 3 |

| | November 19 | Lecture 1 |
|---------|-------------|-----------|
| Week 10 | November 19 | Lecture 2 |
| | November 21 | NO CLASS |

| | November 26 | Lecture 1 |
|---------|-------------|-----------|
| Week 11 | November 26 | Lecture 2 |
| | November 28 | Lecture 3 |

| Week 12 | December 3 | Lecture 1 |
|---------|------------|-----------|
| | December 3 | Lecture 2 |
| | December 5 | Lecture 3 |

| Week 13 | December 10 | Lecture 1 |
|---------|-------------|-----------|
| | December 10 | Lecture 2 |
| | December 12 | Lecture 3 |

| Week 14 | December 17 | Lecture 1 |
|---------|-------------|-----------|
| | December 17 | Lecture 2 |
| | December 19 | Lecture 3 |

Course Webpage



https://courses.ie.bilkent.edu.tr/ie479/



IE 479 Distribution Logistics

2024-2025 Fall

Calender Contact Groups Syllabus Course Materials

Search ...

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Questions on Rules of the Game

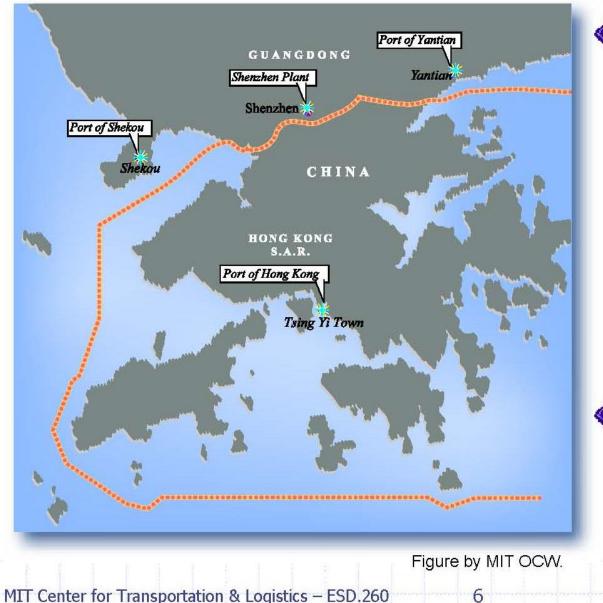


Why Logistics?

CASE study: Shoes From China

- As a manufacturer, how should I ship my shoes from Shenzen (China) to Kansas City (USA)
 - Shoes are manufactured, labeled, and packed at a plant
 - ~4.5M shoes shipped per year from this plant
 - 6000-6500 shoes shipped per container
 - Value of pair of shoes ~\$35

Inland Transport @ Origin



- 3 Port Options
 - Shekou (30k)
 - Truck
 - Yantian (20k)
 - Rail
 - Truck
 - Hong Kong (32k)
 - Rail
 - Truck
 - Barge
- In Hong Kong
 - 9 container terminals

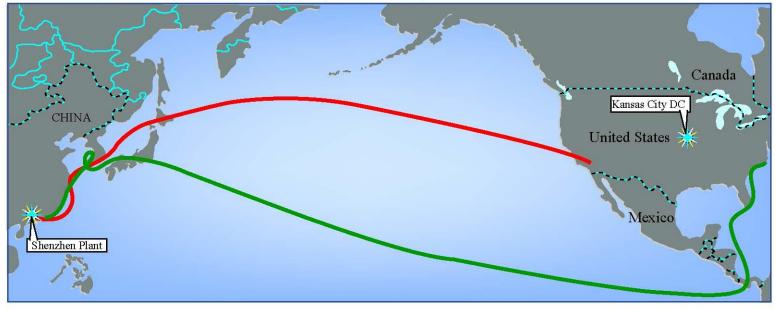
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Ocean Shipping Options

- 40 shipping lines visit these ports each w/ many options
- Examples:

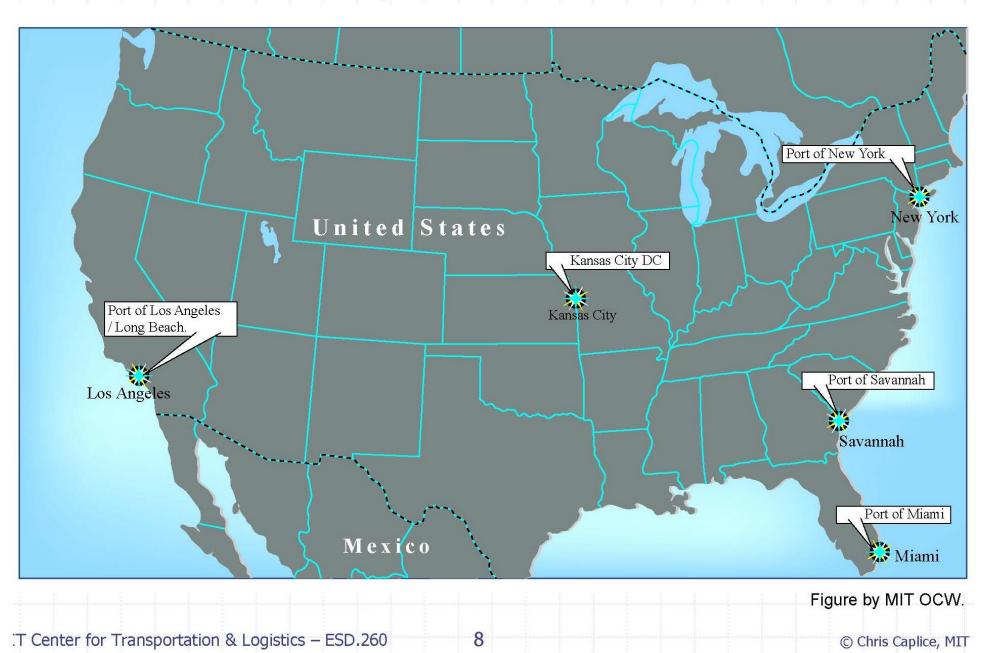
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- APL APX-Atlantic Pacific Express Service
 - Origins: Hong Kong (Sat) -> Kaohsiung, Pusan, Kobe, Tokyo
 - Stops: Miami (25 days), Savannah (27), Charleston (28), New York (30)
- CSCL American Asia Southloop
 - Origins: Yantian (Sat) -> Hong Kong, Pusan
 - Stops: Port of Los Angeles (16.5 days)



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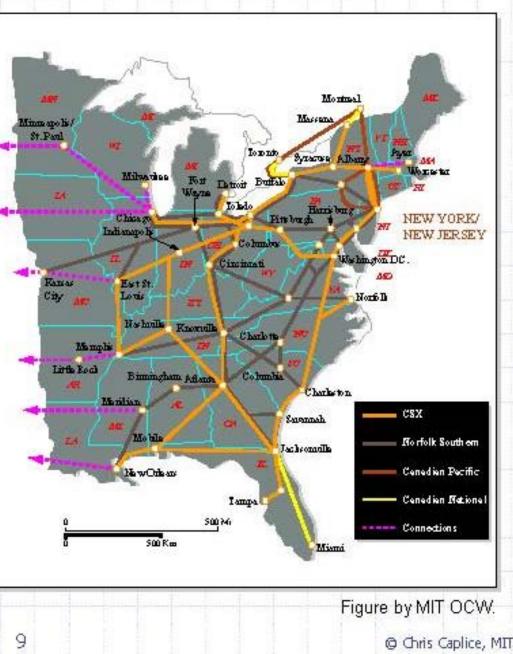
Inland Transportation in US



Port of New York / New Jersey

Maher Terminal

- Express Rail II NS RR
 - Double stack thru:
 - Harrisburg, Pittsburgh, Cleveland, Ft. Wayne, to Kansas City
- CSX RR (5-10 days)
 - Double stack thru:
 - Philadelphia, Baltimore, Washington, Pittsburgh, Stark, Indianapolis, to Kansas City
- Truckload (2.5 3 days)
 - NJ Turnpike to I-78W, I-81S, I-76/70 to Kansas



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City

Transport Options

So how do I ship shoes from Shenzhen to Kansas City?

What factors influence my decision?

Why Logistics?



Oracle Logistics

Know More. Do More. Spend Less.

Logistics Management At-a-Glance



Aberdeen Group "Forward-thinking manufacturers use logistics strategically to reduce safety stock levels and improve customer service – and hence profits – through better information. Bottom line, logistics is a new game, and the old rules simply do not apply."

- Research Analyst, Logistics Resource Mgmt Executive White Paper

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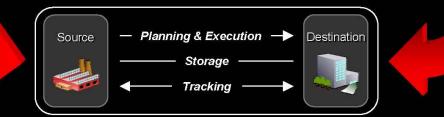
Business Pressures

Customer Expectations

- How do I improve the speed and visibility of shipments?
- How can I improve global order promise accuracy?

Variable Demand

- How do I account for higher volume from Internet selling?
- What adjustments do I make in planning for mass customization?



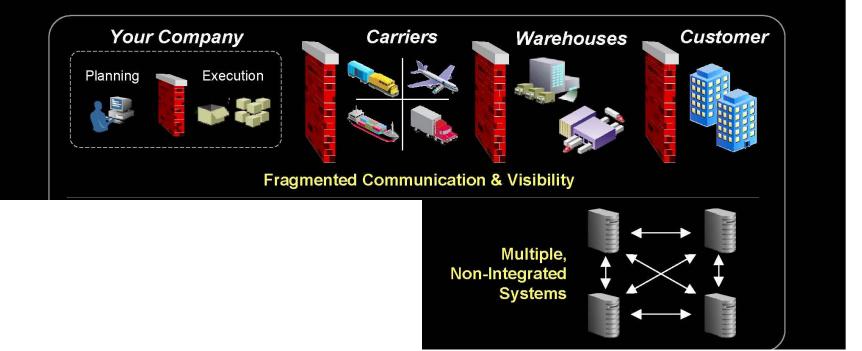
Increased Complexity

- How can I manage product proliferation?
- How do I balance global supply and demand to ensure on-time delivery?

Margin Pressure

- Where can I reduce costs to maintain competitive prices?
- How do I differentiate my logistics offerings?

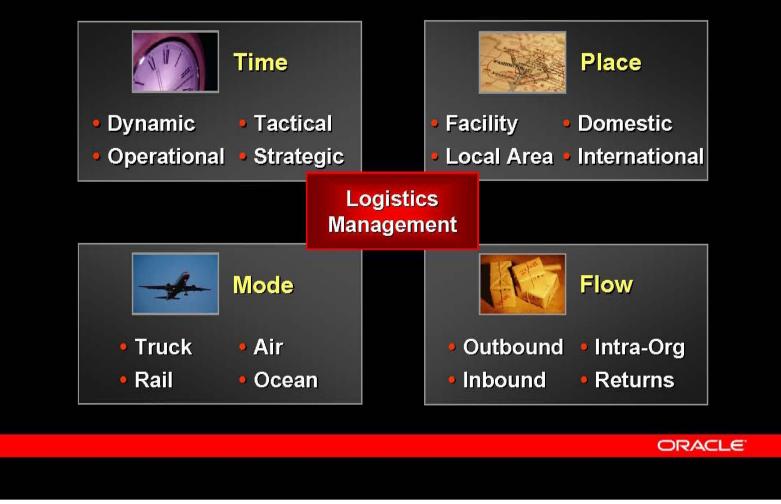
Operational Challenges



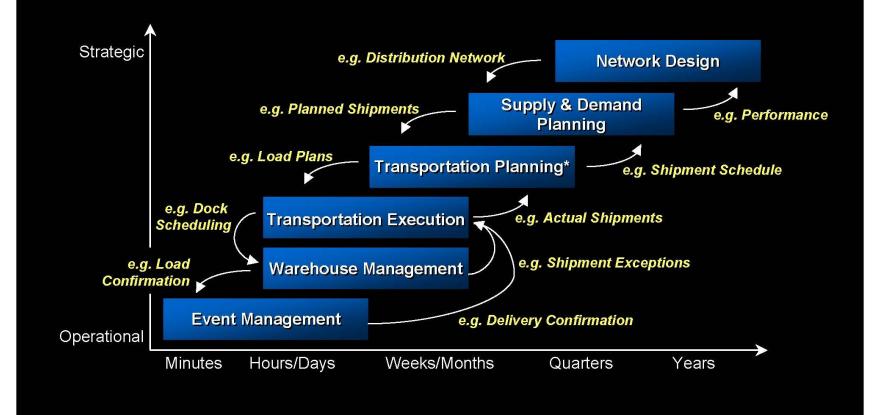
A Need for Change Leading Business Trends

- Fulfillment Processes Integrated with Partners
- Streamlined Material Flow (e.g. Cross-Docking)
- Mobile Solutions for Increased Visibility/Passive Tracking
- Consolidation & Outsourcing of Shipping Activities
- Reverse & Service Parts Logistics Management

Oracle Logistics Solution *Dimensional Considerations*



Integrate Planning and Execution *Seamless Flow of Information*





Distribution Logistics IE 479

Aim of the Course

- Provide an understanding for logistics problems
- Using OR point of view
- Introduce models to analyze logistics problems
- Introduce quantitative models to analyze logistics problems
- Present solution techniques for selected models

Logistics

- Deals with the planning and control of :
 - Material flows
 - Related information
- Mission is to get
 - The right materials
 - To the right place
 - At the right time

while optimizing a performance measure and satisfying constraints

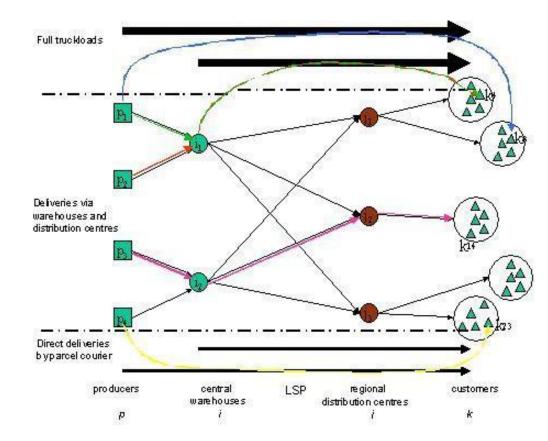
Logistics Decisions

• This course is focused on quantitative methods used for planning, organizing, and controlling of logistics systems.

Logistics systems

- Composed of facilities linked by transportation services
- Facilities include
 - Sites of manufacturing, storing, sorting, selling, consuming etc...
 - Warehouses, distribution centers (DCs), transportation terminals, dump sites, etc...

Logistics Systems (Supply Chains)



Logistic System Characteristics

- Push versus Pull Systems
 - make-to-order, make-to-stock, make-to-assembly
- Vertical integration vs. third-party logistics (3PL)
 - transaction based relationships, strategic alliances

Third Party Logistics(3PL)

- Use of an outside company
 - Perform all or part of a company's product distribution
- Three different levels:
 - Basic service providers
 - Physical distribution services (warehousing, transportation)
 - Value added service providers
 - Basic service + services such as specialized pick/pack, labeling
 - Logistics integrators
 - Full responsibility for managing key supply chain operations on a daily basis.

Outsourcing: Pros and Cons

• Pros:

- Improve company focus
- Access to new technology
- Free-up resources
- Reduce operation costs
- Cons:
 - Coordination costs
 - Loss of internal logistics management capability
 - Reduced contact with final customer

Logistic System Characteristics

- Push versus Pull Systems
 - make-to-order, make-to-stock, make-to-assembly
- Vertical integration vs. third-party logistics (3PL)
 - transaction based relationships, strategic alliances
- Retailer managed vs. vendor managed inventory
- Product and information flows

Logistics systems

- Can categorize in three main activities:
 - Order processing
 - Links information flow with product flows
 - Inventory management
 - Controls inventories that are waiting to be manufactured, assembled, sold or salvaged
 - Freight transportation
 - Allows production and consumption to be far apart

Order processing

- Links information flows with product flows
 - Customers request products (EDI, fax, telephone,...)
 - Availability of requested items is checked (PPS, SAP,...)
 - Required items are produced (if necessary) or retrieved from the warehouse
 - Items are shipped to customers
 - Customers are kept informed about order status

Inventory management

- Inventories are stocked
 - Raw materials
 - Semi-finished products and components
 - finished products (in warehouse or en-route)
- waiting to be manufactured, assembled, sold or salvaged

Inventory management

- Reasons for holding inventories
 - Demand seasonality
 - Improving customer service level
 - Price seasonality
 - Exploit economies of scale in freight transportation
 - Cope with demand and lead-time randomness
 - Cover inefficiencies in managing the logistics system

Inventory management

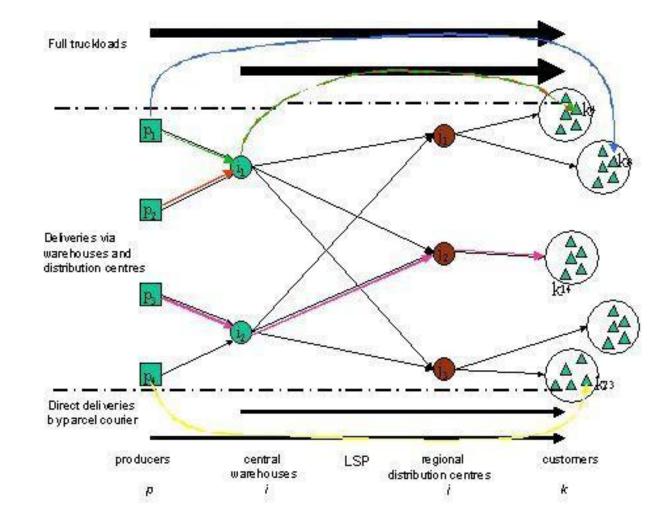
- A good inventory policy takes into account:
 - the economic significance of stored products
 - transportation policies
 - production process characteristics
 - competitors' policies

- allows production and consumption to be far apart
 - global availability of certain products
 - economic benefits from production at low wage countries
 - improved availability of perishable goods

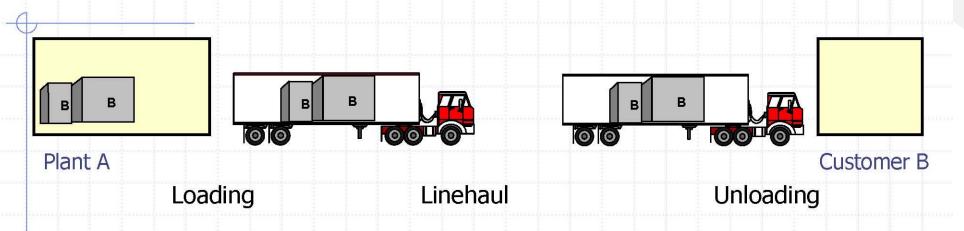
- Types:
 - Private transportation
 - (owned or leased vehicles)
 - Contract transportation
 - (dedicated carrier)
 - Common transportation
 - (general carrier)

- Main features:
 - Distribution channels:
 - warehouses, DCs, direct...
 - Freight consolidation:
 - Facility consolidation : (e.g. hubs) individual shipments are consolidated at hubs .
 - multi-stop: serving some customers together
 - Temporal: adjusting schedules to ship larger quantities
 - Modes of transportation

Distribution Channels



The Transportation Product



Loading/Unloading

- Key drivers:
 - Number of items
 - Time
 - Stowability (Packaging)
- Not always symmetric

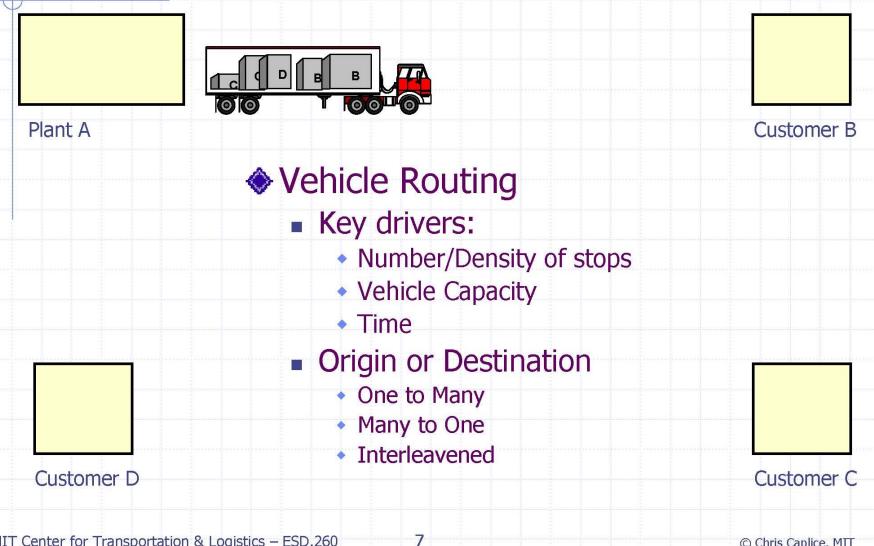
Linehaul

- Key drivers:
 - Distance
 - Balance / Backhaul
- Impacted by network
 - Congestion
 - Connectivity

Freight consolidation

- Facility consolidation
 - e.g. UPS consolidates individual shipments at hubs for joint transportation between hubs
- Multi-stop consolidation
 - e.g. Fedex delivers individual shipments to their final destination on routes serving several customers
- Temporal consolidation
 - e.g. shipments schedules may be adjusted forward or backward to ship large quantities periodically

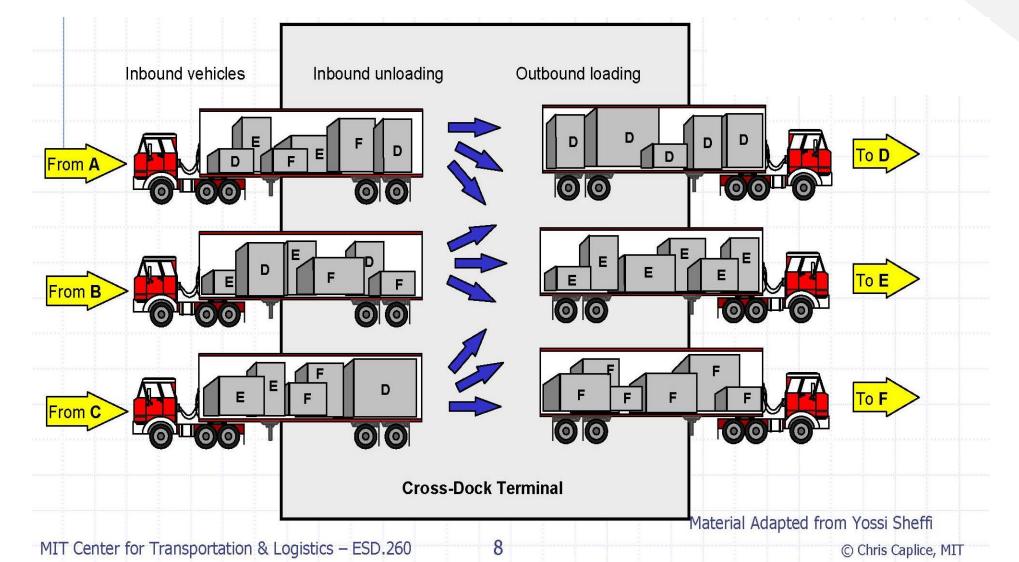
Multi-stop consolidation



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Facility consolidation



An Aside: Routing & Scheduling

Problem:

- How do I route vehicle(s) from one or many origins to one or many destinations at a minimum cost?
- A HUGE literature and area of research
- Traveling Salesman Problem / Vehicle Routing Problem
 - One origin, many destinations, sequential stops
 - Stops may require delivery & pick up
 - Vehicles have different capacity (capacitated)
 - Stops have time windows
 - Driving rules restricting length of tour, time, number of stops

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Discussed next lecture – Dr. Edgar Blanco

- Modes of transportation:
 - Air
 - Truck
 - Train
 - Ship
 - Pipeline
 - intermodal

- Mode Choice Decisions:
- Air:
 - Fastest, handling slows down the process
 - Long distance high value goods
- Truck
 - Truck load vs Less-Than-Truck load
- Rail
 - Inexpensive, relatively slow

- Mode Choice Decisions:
- Intermodal
 - Air-Truck Birdyback
 - Train-Truck Piggyback
 - Ship-Truck
 Fishyback

Mode Comparison Matrix

| | Truck | Rail | Air | Water |
|-----------------------|--------------|---|----------------------------|----------------------------|
| Operational Cost | Moderate | Low | High | Low |
| Market Coverage | Pt to Pt | Terminal to Terminal | Terminal to Terminal | Terminal to Terminal |
| Degree of competition | Many | Few | Moderate | Few |
| Traffic Type | All Types | Low to Mod Value, Mod to High density | High value, Low density | Low value, High density |
| Length of haul | Short – Long | Medium – Long | Long | Med - Long |
| Capacity (tons) | 10 – 25 | 50 – 12,000 | 5 – 12 | 1,000 - 6,000 |

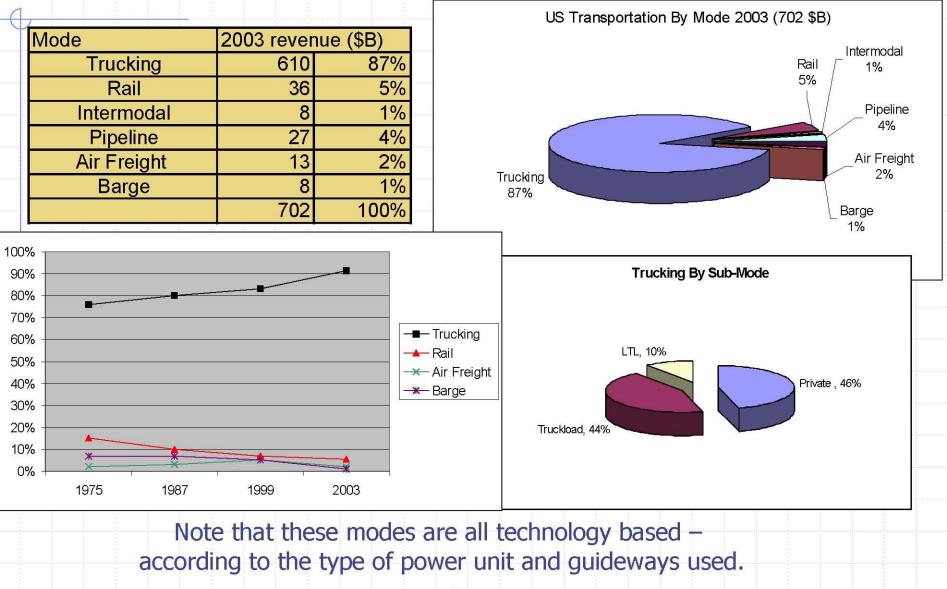
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Mode Comparison Matrix

| | Truck | Rail | Air | Water |
|-----------------------------|----------|----------|----------|----------|
| Speed | Moderate | Slow | Fast | Slow |
| Availability | High | Moderate | Moderate | Low |
| Consistency (delivery time) | High | Moderate | Moderate | Low |
| Loss & Damage | Low | High | Low | Moderate |
| Flexibility | High | Low | Moderate | Low |

| | Truck | Rail | Air | Water | Pipeline | |
|--------------------|-------|------|--------|-------|-----------------|--|
| BTU/ Ton-Mile | 2,800 | 670 | 42,000 | 680 | 490 | |
| Cents / Ton-Mile | 7.50 | 1.40 | 21.90 | 0.30 | 0.27 | |
| Avg Length of Haul | 300 | 500 | 1000 | 1000 | 300 | |
| Avg Speed (MPH) | 40 | 20 | 400 | 10 | 5 | |

Traditional Transport Modes (US)



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Logistics Managerial Issues

- Capital reduction vs. Operating cost reduction
- Service level improvement
- Cost vs. Level of service trade-off
- Sales vs. Level of service trade-off

Logistics Decisions

| | Planning Horizon | Data | Decision maker | E.g. |
|-------------|---------------------|----------------------------------|----------------------|---|
| Strategic | Up to several years | Very imprecise and incomplete | Top management | Facility location, layout |
| Tactical | Up to a year | Disaggregated data available | Middle management | Resource allocation, production and distribution planning |
| Operational | Days | Precise data available | Lower management | Order picking, vehicle dispatching |

Back to book and Course Outline

- Book categorizes the logistics decisions in five main streams :
 - Forecasting

| Designing logistics networks | ch.3 |
|--|------|
|--|------|

- Managing inventories
- Warehouse management

| Planning and controlling | |
|--|------|
| long-haul | ch.6 |
| short-haul transportation | ch.7 |

Tentative Course Outline

| <u>Topic</u> | <u>Duration</u> |
|---|-----------------|
| Introducing Logistics Systems | 2 weeks |
| Introduction | |
| Logistics Managerial Issues | |
| Logistics Decisions | |
| 3PL | |
| Reverse Logistics | |
| Designing the Logistics Network Introduction | 3 weeks |
| | |

- **Classification of Location Problems**
- Single-Echelon Single Commodity Location Models
- Two-Echelon Multicommodity Location Models

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Tentative Course Outline

<u>Topic</u>

<u>Duration</u>

3 weeks

2 weeks

| Planning and Managing Long-Haul |
|---|
| Freight Transportation |
| Introduction |
| Classification of Transportation Problems |
| Freight Traffic Assignment Problems |
| Fixed Charge Network Design Models |
| |
| Planning and Managing Short-Haul |
| Freight Transportation |
| Introduction |
| Vehicle Routing Problems |
| The Travelling Salesman Problems |

Integrated Location and Routing

Cases

Freight consolidation

- Facility consolidation
 - e.g. UPS consolidates individual shipments at hubs for joint transportation between hubs
- Multi-stop consolidation
 - e.g. Fedex delivers individual shipments to their final destination on routes serving several customers
- Temporal consolidation
 - e.g. shipments schedules may be adjusted forward or backward to ship large quantities periodically